

StrategicAmpersand **E** 

Social Targeted Programmatic Advertising Case Studies



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# **B2B** Social Targeted Programmatic Case Study





# B2B Case Study - SUSE

#### About SUSE

A German-based multinational opensource software company that develops and sells Linux products to business customers.

#### Objective

- > Generate awareness, engagement and actionable leads for SUSE leading up to the SAP Sapphire event
- > Drive traffic to the SUSE booth at the SAP Sapphire event

#### **Target Audience**

- > People who express interest and intent related to SAP, based on their behavior on social media
- > Attendees of SAP Sapphire in Orlando, May 16-17, 2023

#### Duration

- > Pre-show targeting May 4 to May 15 noon
- > At-show targeting May 15 noon to May 17

#### Strategy

> PRE-SHOW targeting of people interested in SAP, based on location and social media mentions/engagement::

- LinkedIn Work Profiles Targeting people at relevant identified companies + with relevant skillsets
- Posts/Content Engagers Based on social media conversations and engagement through text analysis of keywords used in SM posts (e.g. SAP cloud, SAP move to cloud, digital transformation)
- Competitor Followers + Conquesting People following competitor accounts and/or talking about competitors
- Geography California, New Jersey, Boston
- > AT-SHOW targeting of attendees at the event venue and select nearby hotels

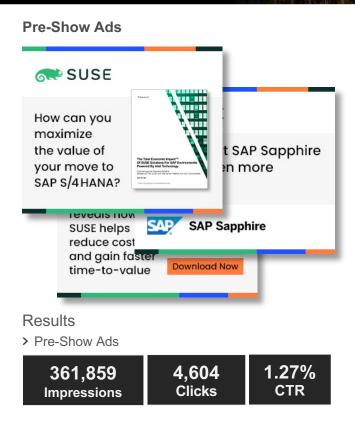


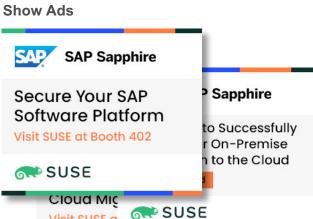


# B2B Case Study - SUSE

#### Drive-to Offers

- Pre-show ads link to a Forrester Report and promote SUSE's participation at the event
- At-Show ads drive booth traffic





# Visit SUSE a SUSE

139,209	1,778	1.28%
Impressions	Clicks	CTR



# **B2B** Social Targeted Programmatic Case Study





# B2B Case Study - Kronos

#### About Kronos

Kronos (now UKG) is a leading global provider of Workforce Management (WFM) and Human Capital Management (HCM) solutions.



#### Objective

> Drive awareness, engagement and actionable leads for Kronos WFM and HCM solutions across Canada; lead gen for sales engagement had been lagging as traditional email channels lost momentum + CASL was a barrier to growing the marketing database

#### **Target Audience**

> Senior HR professionals; financial management professionals

#### Strategy

#### Social Targeting via Posts

- Identify audiences across all relevant vertical markets (healthcare, manufacturing, retail, education and distribution) based on the comments and content they post on Twitter and YouTube
- Posts were analyzed to identify people based on intents, interests and behavior, and ads were served to those identified on websites they visited and in web apps they used
- > Target groups included:
  - Posts (General & Vertical Keywords) Conversations around WFM/HCM solutions, labour, workforce software, etc.
  - Competitor Followers (People who follow the accounts of identified competitors)
  - Competitor Conquest (People who talk about competitors)



# B2B Case Study - Kronos

#### **Drive-to Content Offer**

- > Multi-panel banner ads; Messaging driving to Kronos-hosted content landing pages
- > Assets offered: Business Continuity eBook and HR Tech Playbook
- > A/B test content offer messages, system optimized to deliver the better performing asset



#### Results

> Social Targeting generated 4 to 6.5 times the average response rates of traditional programmatic ads





# **B2B** Social Targeted Programmatic Case Study

# **PROCORE**°



# B2B Case Study - Procore

#### About Procore

Procore is a leading provider of construction management software. Over 1 million projects and more than \$1 trillion USD in projects have run on the platform.

Procore connects project stakeholders to solutions built specifically for the construction industry owners, general contractors, and specialty contractors.

#### **PROCORE**<sup>®</sup>

#### Objectives

>Generate awareness, engagement and actionable leads for Procore

**Target Audience** 

>Those who express interest and intent related to construction management

Duration

>April 13 – 27, 2023

#### Strategy

#### Social targeting via LinkedIn Profiles, Posts and Location

- >Targets include people interested in and/or prospects for construction management software/technology:
- LinkedIn profiles Target relevant identified industries + skillsets (e.g. construction industry, construction management, construction technology)
- Posts and content engagers Social media conversations and engagement identified by text analysis of keywords (e.g. construction management software, construction technology)
- Key Account followers People who follow the social media accounts of identified General Contractors and Sub-Contractors
- Competitor followers + Conquesting People who are following identified competitor accounts and/or talking about competitors
- Geography Ontario

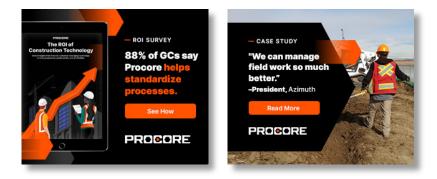


# B2B Case Study - Procore

#### **Drive-to Content Offer**

- > Multi-panel banner ads; Messaging driving to various content offers hosted on Procore landing pages
- > Assets included Case Studies, Reports, eBooks
- > Included A/B testing of messages and content offers, with ad delivery optimized toward the better performing asset





#### Results

> The campaign performed well above the Social Targeted Programmatic benchmark of 1% CTR





# Healthcare Social Targeted Programmatic Case Study





# Healthcare Case Study - Verto

#### About Verto

Verto's healthtech solution simplifies data sharing across healthcare organizations, with the ultimate goal of improving patient outcomes and experience, while reducing administrative barriers and costs to healthcare organizations.



#### Objective

Drive awareness, engagement and actionable leads to Verto Health's COVID-19 appointment Booking/Assessment Center and Vaccination Solutions for Hospital Health Systems in Canada and the US

#### **Target Audience**

 COVID-19 Assessment/Testing Centers, Hospitals and Vaccination Centers (Hospital Admin, Clinical Staff, Doctors, Healthcare Practitioners, etc.)

#### Strategy

#### Social Targeting via Posts and Location

- Target audiences based on the comments and content they post on Twitter: Posts were analyzed to connect with people based on intent, interests and attitudes and ads were served accordingly
  - Social Target groups include:
  - > Posts (Keywords)
  - > Competitor Conquest (People who talk about competitors)
  - > Competitor Followers (People who follow the accounts of competitors)

#### Geography/Location

- > Ontario, Alberta, British Columbia and key states across the US
- > People who have visited identified health centers 15+ times within the past 4 weeks



# Healthcare Case Study - Verto

#### **Drive-to Content Offer**

- > Multi-panel banner ads; Messaging driving to various content offers hosted on Verto landing pages
- > Assets offered included Blog Posts, Webinars, Solutions Demos
- > A/B testing of messages/content offers, with ad delivery optimized toward the better performing asset



#### Results

> Social Targeting generated 4 to 6.5 times average response rates of traditional programmatic ads





# **Consumer** Social Targeted Programmatic Case Study





# Consumer Case Study - Nikon

#### About Nikon

Nikon is the world leader in digital imaging, precision optics and photo imaging technology

# Nikon

#### Objective

Drive awareness and sales to Nikon's "Winter Sales Event" Canadian eCommerce site (E and Fr 80/20 split); targeting audiences displaying signals of intent that they are in the market for a camera (gift giving/buying for the holiday season)

#### Target Audience

- > Primary: Those who want to take better pics/videos than their smart device; photo enthusiasts/serious amateurs/hobbyists/vloggers; lifestyle/gift giving; etc.
- > Secondary: Social sharers, multimedia students, all types of photographers, entry/core user enthusiasts who want to improve their photo capabilities, existing users who intend to upgrade, etc.

#### Strategy

#### **Social Targeting via Posts**

- > Identify audiences based on the comments and content they post on Twitter, YouTube and Reddit
- > Posts were analyzed to serve ads to people based on their relevant intents, interests and attitudes
- > Targeting includes:
  - Posts (Keywords)
  - Competitor Conquest (People who talk about competitors)
  - Competitor Followers (People who follow the accounts of competitors)



# Consumer Case Study - Nikon

Nikon

#### **Drive-to Content Offer**

> Single-panel animated banner ads, in English and French (as relevant), drove to the appropriate Nikon Winter Sale eCommerce site



#### Results

> Social Targeting generated 4 to 6.5 times the average response rates of traditional programmatic ads



